

A Model of Care for Trauma-Informed & Trauma-Sensitive Services: The WELL & WELL Child Projects



Norma Finkelstein, Ph.D.

Missouri Spring Training Institute
May 29, 2003



Good Afternoon

My name is	<u> </u>
One way I nurture myself is	
One way I wish I nurtured myself better is	



WELL Project: Organizational Chart

Institute for Health & Recovery

Executive Director: Norma Finkelstein, Principal Investigator

Spectrum
Health
Systems
Inc.

Stanley Street Treatment & Resources

Local Leadership
Council
Resource Coordination
Council
Integrated Care
Facilitators

WELL Project

Project Director: Laurie Markoff

Clinical Experts / Trainers

Parent/Child Specialists

CSR Coordinator

Evaluation: Health & Addictions Research, Inc.

House

CAB Health
& Recovery

Services

Local Leadership Council

Gosnold/

Emerson

State Leadership Council

Resource Coordination Council

Integrated Care
Facilitators

Council
Resource Coordination
Council
Integrated Care

Facilitators

Local Leadership

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WELL Study Participants

Integrated - 218

■ Comparison – 110



WELL Project Client Interventions

- Integrated Care Facilitators
- Interagency Service Planning / Resource Coordination Councils
- Trauma groups: Seeking Safety
- Peer-led mutual-help groups WELL Recovery
- Consumer leadership training
- Parenting intervention: Nurturing Families Effected by Substance Abuse, Mental Illness & Trauma
- Integrated supervision



Integrated Care Facilitators

- 1.5 ICF's at each site (3)
- Family & strength-based resource coordination, case management & advocacy
- Followed for length of project
- Responsible for integrating a woman's treatment in substance abuse, mental health & trauma
- Coordinate with site clinicians
- Can call for ISP
 - RCC's 68 over 2 ½ years



Trauma Groups

- Piloted a number of group models TREM,
 Victims of Violence (Judith Herman) Seeking
 Safety
- Capacity building model
- Began with agency wide training, then facilitator training
- All sites now have numerous staff trained in Seeking Safety
 - Gosnold staff attitude differences towards selfharming



Trauma Specific Groups

- Maxine Harris Trauma Recovery & Empowerment (TREM)
- Lisa Najavitz Seeking Safety
- Dusty Miller Addiction & Trauma Recovery Integration Model (ATRIUM)
- Julian Ford Trauma Adaptive Recovery Group Education & Therapy for Persons in Recovery from Addiction (TARGET-AR)
- Stephanie Covington Helping Women Recover



Key Principles of Seeking Safety

- Safety as the goal for first-stage treatment [later stages are mourning & reconnection]
- Integrated treatment [treat both disorders at the same time]
- A focus on ideals to counteract the loss of ideals in both PTSD & substance abuse
- **Four content areas:** cognitive, behavioral, interpersonal, case management
- Attention to therapist processes: balance praise and accountability; notice courtertransference [sadism, scapegoating, victimization, giving up on patients]; allout effort; self-care



The Seeking Safety Treatment

About Seeking Safety

- **♣** A present-focused therapy to help patients attain safety from both PTSD & substance abuse
- 25 topics that can be conducted in any order:

Interpersonal Topics

- Honesty
- Asking for Help
- Setting boundaries in relationships
- Getting others to support your recovery
- Healthy relationships
- Community resources



The Seeking Safety Treatment

Cognitive Topics:

- PTSD: Taking back your power
- Compassion
- When substances control you
- Creating meaning
- Discovery
- Integrating the split self
- Recovery thinking

Behavioral Topics:

- Taking good care of yourself
- Commitment
- Respecting your time
- Coping with triggers
- Self-nurturing
- Red and green flags
- Detaching from emotional pain [grounding]



The Seeking Safety Treatment

Other Topics:

- Introduction / case management
- Safety
- Life choices
- Termination

- Designed for flexible use:
 - Can be conducted in group or individual format; for women, men, or mixed-gender; using all topics or fewer topics; in a variety of settings.



Additional Features

- Trauma details not part of group therapy; in individual therapy, assess patient's safety & monitor carefully [particularly if has history of severe trauma, or if patient is actively using substances]
- Identify meanings of substance use in context of PTSD [e.g., substance use as revenge against abuser; reenactment of abuse toward self; to remember feelings or memories; to numb out feelings or memories; to live; to die]
- "Optimistic": focus on strengths & future



Additional Features

- Help patients obtain more treatment & attend to daily life problems [housing, AIDS, jobs]
- Harm reduction model
- 12-step groups encouraged, not required
- Give patients control whenever possible
- Make the treatment engaging: quotations, everyday language
- Emphasize core concepts [e.g., "You can get better"]



WELL Recovery

- Consumer developed peer led-mutual help group for women with mental illness, substance abuse & trauma
- Developed by WELL CSR Coordinator & Director of Peer Educator's Project (VINFEN)
- Modified after "double trouble" groups -"triple trouble groups"
- Underlying principles are mutual support, patience, tolerance, understanding & hope



- Facilitators are consumers paid by VINFEN to be present at every meeting, set up group room, greet people, describe group format, pick chairperson – make sure mission & principles generally followed
- Chairperson rotating, how often left to group
 opens meeting, shares her experience,
 provides direction
 - Groups run for $1-1\frac{1}{2}$ hours



Chairperson chooses topic

- Empowerment
- Relationships
- Positive and negative boundaries
- Strengths
- Safety
- Diversity
- Wellness
- Hope
- Trust
- Creating meaning

- Triggers
- Blame, acceptance & forgiveness
- Self-esteem
- Feelings
- Stress
- Grief
- Fun / pleasure
- Stigma
- Self-advocacy
- Family



Consumer Leadership Training

- Specific training in advocacy skills
- LLC & SLC participation
- Group facilitation
 - WELL Recovery
 - WELL Child



Parenting

- Nurturing Families Affected by Substance Abuse,
 Mental Illness & Trauma
- Adapted from IHR's Nurturing Program for Families in Substance Abuse Treatment and Recovery
 - On CSAP's Model / Promising Programs List
- Integration of information, activities on mental illness & trauma
- Removal of some sections considered problematic for some trauma survivors (i.e. grief and loss exercise)



Incorporates understanding of factors related to substance abuse & mental illness which affect parent-child relationship

- Childhood experiences
 Parental substance abuse, mental illness
 Physical / sexual abuse
- Shame & guilt
- Inadequate self-care skills
 Physical / mental health
 Recognizing & managing emotions
 Calming, self-soothing
- Trauma
- Empathy & self-empathy



Values Guiding the Nurturing Program Are:

- Love of life & learning
- Respect for self, others& the environment
- Fun & laughter
- Recovery happens in families & in relationships, as well as in the individual

- Parenting is a relationship, not only a set of skills
- Nurturing oneself is the first step toward nurturing others



Parenting Is a Relationship Within a Family

Nurture The Parent



Nurturing the Parent

- Providing structure
- Encouraging growth
- Physical, mental & spiritual nourishment
- Create opportunities to build connectedness
- Create a safe place for self-exploration & building self-awareness
- Participation
- Creativity and Fun



Format:

- Module I: One-on-one mentoring and intensive skill building
- Module II: Group curriculum: 12 16 sessions, 90 minutes each
- Module III: Parent-child skill building activities



Topics

- Hope
- Building trust
- Self-esteem
 - Children's self-esteem
- Setting boundaries
- Family communication
- Feelings: ways to manage and cope
 - Children's feelings
- Managing stress
 - Managing children's stress

- Guiding behavior
- Schedules & routines
- Safety & protecting children
- Helping families grieve
 - Impact of substance abuse, mental illness & violence on children
- Having fun



VIDEO: Nurturing Program



SAMHSA Women Co-Occurring Disorders & Violence: Children's Sub-Study

Goal:

To generate knowledge on the effectiveness of a trauma-informed service intervention model for children of women with co-occurring disorders and histories of trauma

Four sites: Cross site study with common protocol Each site has:

- 30 Intervention
- 30 Comparison

Dates:

October 2000 – September 2003



Target Population

- Children [age 5 to 10 years old] of women enrolled in the Women, Co-Occurring Disorders and Violence Study
- Woman must be caregiver [not necessarily primary] to child
- Must have at least weekly contact with child [can be in-person or via telephone]
- Siblings can participate in group but only 1 child [most accessible or by birth date closest to program entry date] can be in study



Core Interventions

- Screening / Assessment
- Service Coordination / Advocacy
- Skill building / Resiliency promoting group
 - Includes safety planning



Hypothesis / Research Question(s)

Do trauma informed age specific interventions for children including concurrent services for mother and child as compared with children's services as usual yield:

- Increased self awareness, self worth & self identity
- Increased healthy relationships
- Improved self care
- Improved safety



The Children's Study Is Guided by the Following Core Values Children Are Entitled To:

- 1. Having their voices heard
- 2. Being physically safe
- 3. Experiencing consistency
- 4. Having a sense of dignity & self-worth
- 5. Having control over their bodies

- 6. Receiving respect, understanding, compassion, & support
- 7. Having nurturing relationships with adults in their lives
- 8. Having confidentiality respected, except when issues of safety arise
- 9. Connecting to community & natural supports



Children's Group Intervention

* Adapted from Groupwork With Children of Battered Women, Peled & Davis, Sage Publications, 1995

Orientation – With mothers and children

Week 1: Getting to know each other/message: it's okay to feel & express feelings*

Week 2: What is abuse?

Week 3: Anger

Week 4: It's not always happy at my house

Week 5: Sharing personal experience with violence



Children's Group Intervention

Week 6: Touch

Week 7: Assertiveness

Week 8: Protective Planning

Week 9: Review and good-bye

Booster Session (1) – 30 days post – Review week 2 (abuse)

Booster Session (2) – 60 days post – Review week 8 (safety planning)



Children's Group Intervention

- Message of the week
 Example: "Abuse & violence are not okay"
- Check-in
- Feeling of the day: Example: "Sad"
- Activities & process
- Personal affirmation
- Pass the squeeze
- Snack
- Reward / reinforcement



Major Group Goals

- 1. To "break the secret" of abuse in their families
- 2. To learn to protect themselves
- 3. To experience the group as a positive and safe environment
- 4. To strengthen their self-esteem



WELL Child: Lessons Learned

- Family focus necessary
- Mothers need to be actively involved
 - Trust building
- Work as a team
 - Reduces fears, guilt, shame



Lessons Learned

- Thorough group orientation
- Complete honesty
 - What curriculum covers
 - Prepare mothers for some "backlash"
 - Child abuse reporting issues
- CSR involvement in project essential as support for mothers



Lessons Learned

- Address staff fears Group "too much for kids"
 - Describe group carefully as skill building not "trauma group"
- Problems of short term groups with kids
 - Resiliency adult relationships
 - Reunion groups
 - Continuing contact
- Re-run curriculum



Lessons Learned

- CCA as the "safe person"
 - Connecting with other "safe" adults, programs, activities